

VENDETTI

WELLNESS GROUP PC

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Credit Card on File Policy

As you may be aware, the current healthcare market has resulted in insurance policies increasingly transferring costs to you, the insured. Some insurance plans require deductibles and copayments in amounts not known to you or us at the time of your visit.

This policy applies to all patients who utilize services in our practice and is non-negotiable for the following categories:

- **Therapy Services: Individual, Family, Couples, Group, etc.**
- **Medication Management / Nurse Practitioner Services**
- **Employee Assistance Programs (EAPs)**
- **Any patient previously in collections with our practice**

Your information will be held securely until your insurance(s) have paid their portion and have notified us of the amount of your share. After this you will receive an email with the amount to be charged to your credit card and you have (2) business days to contact us if there is a question before the card is charged.

This card can be charged at that time for the following reasons, (excluding categories above that are non-negotiable) which include but not limited to:

- Payment for a visit that was not collected from you at check in.
- Insurance discrepancies that are not resolved within 30 days of the date of service.
- Late Cancellation/No Show Fees
- Forms, Paperwork, Medical Records requests.
- Outstanding balance greater than 7 days past due.

This in no way compromises your ability to dispute a charge or question your insurance company's determination of payment.

Under HIPPA, we are under strict rules and guidelines in terms of protecting patient privacy and the credit card is considered protected health information (PHI). This is not the same as "signing a blank check" and what we do is no different than what a hotel or rental car company does at each check in. All credit card contracts give cardholders the right to challenge any charge against their accounts.

If you don't have a credit card you are welcome to leave an HSA (Health Savings Account), Flex Plan or Debit card on file. We understand there are legitimate reasons you might not have a card (declared bankruptcy, declared unworthy of credit). If this is the case, please ask to speak with the Director of Account Operations.

What if I have more questions? Our staff is happy to speak with you about your account at any time.

Respectfully,
Vendetti Wellness Group, PC

Patient/Responsible Party Acknowledgement: _____